

## Quality Control (QC) Head

**Job Title:** Quality Control (QC) Head

**Department:** Quality

**Location:** *Indore*

**Reporting to:** Plant Head / Operations Head

### Job Summary:

The QC Head will be responsible **for leading and managing the Quality Control function** to ensure that **all products meet defined quality standards**, regulatory requirements, and customer expectations. The role involves **overseeing quality systems, audits, compliance, and continuous improvement across operations.**

### Key Responsibilities:

- *Develop, implement, and monitor quality control systems and SOPs.*
- Ensure raw materials, in-process, and finished goods meet quality standards.
- **Lead QC inspections, testing, and documentation activities.**
- Ensure compliance with regulatory, statutory, and company quality requirements.
- **Coordinate** internal and external audits and ensure timely closure of observations.
- Work closely with Production, Packaging, and R& D teams to resolve quality issues.
- **Analyze** quality data, customer complaints, and implement corrective & preventive actions (CAPA).
- **Train and guide** QC team on quality standards, testing methods, and best practices.
- Approve or reject products based on quality evaluation.
- Prepare and present **quality performance reports** to management.

### Key Skills & Competencies:

- Strong knowledge of QC processes, testing methods, and documentation
- Understanding of GMP, ISO, HACCP, and other quality systems (as applicable)
- Leadership and team management skills
- Analytical and problem-solving abilities
- Attention to detail and decision-making capability
- Good communication and coordination skills

**Qualifications:**

- Bachelor's / Master's degree in Science, Quality, Food Technology, Chemistry, or related field
- Quality certifications (ISO, Six Sigma, HACCP, GMP) preferred.

**Experience:**

- 8–15 years of experience in Quality Control (Manufacturing / FMCG preferred)
- Minimum 3–5 years in a leadership or head-level role
- Preferred Industry:
- FMCG / Food Processing / Pharma / Manufacturing